

From: Steve
To: Microsoft ATR
Date: 1/11/02 2:09am
Subject: Why should MS get a slap on the wrist???

Thank you for reading this.

Please do not let MS off the hook, we need to force them to better their product by promoting competition. They have an unfair and in my opinion an illegal monopoly.

Wasn't the phone company dismantled because of unfair business practice due to its monopoly? Of course it was.

The other thing that has really changed my views on MS was when I purchased WinXP... I had some trouble installing this software to "MY" satisfaction. I did not realize that each time I installed the software (which I paid for) I had to send off to MS an electronic registration with an electronic profile of "MY" machine. Well fine I did it (reluctantly), but what else am I going to use... So I install this OS, and registered it 3 times. I was still unhappy with something about the install, and after much work decided I would erase my system one last time, and reinstall this OS. So after I am done I try to register to Mr. Bill, and I get a message telling me that the software I paid for has been installed too many times. To make a long story short, I had to call MS to ask permission to use it and get a special code to activate something I paid for!!! Keep in mind I had done the activation prior, but that wasn't good enough.

Now correct me if I am out of line here, but if you bought software... Do you think that you should have to ask the company's permission, and further have to supply them with a reason as to why I am installing it so many times? Didn't I buy it for my personal use? It was from the same machine because they had my hard profile...

Please sanction this company in a way that will make it hurt. PLEASE!! don't give in to these thugs. They are no worse than the Mafia.

Thank you,
Steve DeDominic